

# Seafood New Zealand

# COVID-19

## Update 20

**28 April 2020**

Seafood New Zealand is continuing discussions at the highest level with the Ministry for Primary Industries. We will continue to notify you as and when conditions or decisions change.

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## Operating at alert level 3

We are now at alert level 3.

Physical distancing in the workplace requires a physical separation of one metre or more to be maintained between staff. However, it is recognised that this is not reasonably achievable for all staff in all workplace situations and less than one metre is allowed providing additional safety measures are implemented.

[Seafood New Zealand's guidance for the seafood industry at COVID-19 alert level 3](#) details the requirements and additional safety measures to be implemented.

Should a company need to apply physical distancing with additional safety measures, they must notify the Director of Verification Services. MPI have developed a notification template which is to be used to do this.

Please contact [cathy.webb@seafood.org.nz](mailto:cathy.webb@seafood.org.nz) for a copy of the template.

There is also an option to have alternative safety measures assessed for equivalence by MPI.

Companies who wish to proceed with this, should also contact [cathy.webb@seafood.org.nz](mailto:cathy.webb@seafood.org.nz) for a copy of the equivalence assessment template.

Further information can be found in [Seafood New Zealand's guidance for alert level 3](#).

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## Selling seafood at alert level 3?

Are you a seafood business selling seafood online or offering click and collect orders? Please let us know so we can promote your business through Seafood New Zealand's social media channels.

Forward your details, including delivery area, to [info@seafood.org.nz](mailto:info@seafood.org.nz).

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## Key contacts

### Subsidies and assistance

The government has implemented a number of support packages for businesses to help get through the COVID-19 crisis, including wage subsidies. Information on support packages for businesses, including wage subsidies can be [found here](#).

The wage subsidy application form can be [found here](#).

### Ministry for Primary Industries

Operators looking to register as an essential service or with essential service-related queries must contact MPI directly:

**Ph:** 0800 00 83 33

**Email:** [info@mpi.govt.nz](mailto:info@mpi.govt.nz)

### Maritime New Zealand

For any maritime questions or concerns, please contact the MNZ COVID-19 response team:

**Email:** [MNZCovid-19@maritimenz.govt.nz](mailto:MNZCovid-19@maritimenz.govt.nz)

## FishServe

FishServe is operating as normal, with a helpline available for all FishServe-related queries. You can also fill out their [online form](#).

**Ph:** 04 460 9555

**Email:** [helpline@fishserve.co.nz](mailto:helpline@fishserve.co.nz)

## Seafood New Zealand

The latest COVID-19 updates and resources can be found on Seafood New Zealand's industry website. For further enquiries contact us on:

**Ph:** 04 385 4005

**Email:** [info@seafood.org.nz](mailto:info@seafood.org.nz)

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You have been signed up to this list because you are a member of the seafood industry and the information we are providing is deemed to be relevant to you.

**Our mailing address is:**

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